



Wauwatosa Police Department

Departmental Correspondence

DATE: 12/7/23

TO: Community Development Director Enders and Planning Commission

FROM: Capt. Luke Vetter

SUBJECT: Security at Diamond's Direct, 2600 N. Mayfair Rd.

ATTACHED: none

Background

On 12/7/23, the Police Department was asked by City officials about any potential concerns with the security and alarm conditions at the newly opened Diamonds Direct, 2600 N. Mayfair Rd. These concerns stem from an alarm system malfunction that had occurred over the last couple weeks. On 12/4/23, I initiated a Warning Letter that was issued to the business due to repeated false alarms. On 12/7 I met with a manager who advised they had fixed the alarm problem which was related to faulty hardware. No alarms have occurred since then and that issue has been resolved.

I also observed armed security present which management said is on premise and monitors and controls the public's access. The business has an alarm system that addresses their security needs during open and closed times. There are also robust building designs that add an additional level of physical security.

Recommendation

Diamonds Direct does gain some additional indirect security since their business is on the Mayfair Mall property foot print. There are Mayfair Mall security officers and surveillance provided on the property 24 hours a day. Diamonds Direct's current security and alarm systems are reasonable and adequate.

Respectfully,

A handwritten signature in black ink, appearing to read "Luke Vetter".

Capt. Luke Vetter – Patrol Bureau