

CITY OF WAUWATOSA
7725 W. North Avenue
Wauwatosa, WI 53213

NOTICE OF CIRCUMSTANCES OF CLAIM

Name: Kelsey Allen



Incident/Accident Information

Date: 06/20/2025

Time: Afternoon

Place: 7030 W. Wisconsin Ave,
Wauwatosa, WI 53213

CIRCUMSTANCES OF CLAIM

In the space below briefly describe the circumstances of your claim. (Attach additional sheets, if necessary.) For auto damages, attach a copy of police report, if any, and a diagram of the accident scene indicating north, south, east or west corners if the accident occurred at an intersection. For bodily injury, indicate nature of injury, whether or not medical attention was given and the name of the treatment provider. Identify any witnesses to the incident/accident.

On June 20, 2025, a construction worker came to our house and informed me they would need to shut the water off for a period of time. Prior to the water shut off we had no issues with any toilets/sinks in our house. After the city shut off and then turned on our water, two toilets no longer worked and neither did one sink. Our remaining toilet in the basement started making a very loud noise after it was flushed which had never occurred previously. I contacted the project manager and explained the issue and he took a look. He contacted the foreman and then I was told there was nothing they could do, I would need to contact the City Water Department. I then called the City Water Department and Dominic came to our house and looked at the toilets/sinks that were no longer working and mentioned that when the city shuts the water off and turns it back on, it can cause sediment and debris to get loose and cause clogs. He said I would need a plumber to be able to fix this. At this point it was around 3:58PM and so everywhere was closing for the day. I tried to contact the City Attorney's Office by phone and email but as it was so late in the day, I understand people were gone for the day. I then had to hire a plumber to come after hours. I have a 2-year-old and baby, and was hosting 3 friends from out of state and so we needed access to working toilet as soon as possible. I contacted Blau Plumbing and they were able to come out eventually and fix the toilets and sinks. They were here until after 7pm and the plumber also confirmed that when the city shuts water off and then it gets turned on so forcefully it causes debris/sediment to clog areas. Because I dealt with this for over 5 hours from start to finish between working with construction workers, the water department and finding/hiring a plumber to come and fix it I also missed out on spending that time with my friends who were visiting me from Minnesota and were only here for 2 days as they went to our pre-scheduled plans in Milwaukee while I dealt with the plumbing issues. Because the city's action resulted in our 2 toilets and 1 sink needing to be repaired we are requesting a reimbursement in the amount of \$423.60.

Signed: Kelsey Allen

Date: 6/26/2025

CLAIM

NOTE: You are not required to make a claim at this time. As long as you have filed the above Notice of Circumstances of Claim you may file a claim with the City at any time consistent with the applicable statute of limitations. However, in order for the City to formally accept or deny your claim at this time, the following claim must be completed and signed.

The undersigned hereby makes a claim against the City arising out of the circumstances described above in the amount of \$423.60.

To process this claim it is necessary to detail all damages being sought.

Signed: Kelsey Allen

Date: 6/26/2025

Address: [REDACTED]