

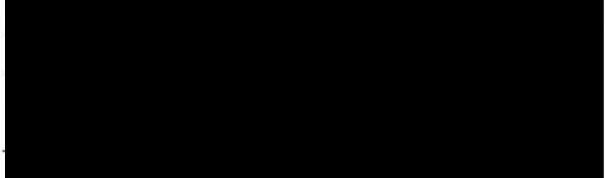
RECEIVED

AUG 20 2024

NOTICE OF CIRCUMSTANCES OF CLAIM

Wauwatosa  
City Attorney's Office

Name: Francine Smith

Address: 

Phone:

Email:

Incident/Accident Information

Date: July 12, 2024

Time: Approx. 4:00 pm

Place: West Watertown Plank Rd.  
109~~th~~ thru 113<sup>th</sup> West

CIRCUMSTANCES OF CLAIM

In the space below briefly describe the circumstances of your claim. (Attach additional sheets, if necessary.)  
For auto damages, attach a copy of police report, if any, and a diagram of the accident scene indicating north, south, east or west corners if the accident occurred at an intersection. For bodily injury, indicate nature of injury, whether or not medical attention was given and the name of the treatment provider. Identify any witnesses to the incident/accident.

See Attached E-mail including photos  
of road & tire damages. And copies  
of invoices for Towing and Replaced  
Tire.

Signed: Francine Smith

Date: Aug. 15, 2024

CLAIM

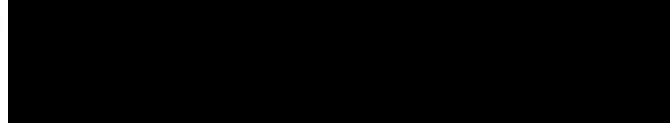
NOTE: You are not required to make a claim at this time. As long as you have filed the above Notice of Circumstances of Claim you may file a claim with the City at any time consistent with the applicable statute of limitations. However, in order for the City to formally accept or deny your claim at this time, the following claim must be completed and signed.

The undersigned hereby makes a claim against the City arising out of the circumstances described above in the amount of \$ 335.90.

To process this claim it is necessary to detail all damages being sought.

Signed: Francine Smith

Date: Aug. 15, 2024

Address: 

Fwd: Potholes on WEST WATERTOWN PLANK ROAD

From: fran smith [REDACTED]  
To: [REDACTED]  
Date: Tuesday, August 13, 2024 at 05:33 PM CDT

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]  
Date: July 15, 2024 at 12:48:36 AM CDT  
To: [REDACTED]  
Subject: Fwd: Potholes on WEST WATERTOWN PLANK ROAD

----- Forwarded message -----

From: [REDACTED]  
Date: Mon, Jul 15, 2024 at 12:23 AM  
Subject: Potholes on WEST WATERTOWN PLANK ROAD  
To: <dpw@wauwatosa.net>

I'm seeking reimbursement for damages I incurred, while driving on Watertown Plank Road, between 108th Street and 112th Street. The road has been covered with potholes for at least the three years of my residency, and at times, I've gone out of my way to avoid driving the obstacle course!! Or in this case, the drive was akin to trying to avoid "LAND MINES"!

I'm also lodging a formal complaint and requesting the road gets repaired. Given my Health Concerns, going out of my way to get to and from DOCTORS, etc., can't be an option!

I'm submitting photos, and look forward to hearing from you soon.  
Thank you very much,  
Francine Smith  
[REDACTED]

Fwd: Potholes on WEST WATERTOWN PLANK ROAD

From: [REDACTED]  
To: [REDACTED]  
Date: Tuesday, August 13, 2024 at 05:33 PM CDT

Sent from my iPhone

Begin forwarded message:

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Subject: Fwd: Potholes on WEST WATERTOWN PLANK ROAD

Forwarded message  
From: [REDACTED]  
Date: Mon, Jul 15, 2024 at 12:23 AM  
Subject: Potholes on WEST WATERTOWN PLANK ROAD  
To: <gww@waizawatos.net>

I'm seeking reimbursement for damages I incurred, while driving on Watertown Plank Road, between 108th Street and 112th Street. The road has been covered with potholes for at least the three years of my residency, and at times, I've gone out of my way to avoid driving the obstacle course!! Or in this case, the drive was akin to trying to avoid "LAND MINES"!

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I'm submitting photos, and look forward to hearing from you soon.  
Thank you very much.  
Eravine Smith  
[REDACTED]





Vehicle in Distress? **DON'T GUESS!**

Call ...

**EXPRESS**

TOWING & RECOVERY INC.

262 547-0911

509 Elmwood Rd. Waukesha, WI 53188

www.express towing 0911.com

Inv.# 88058

Inv.#

R.O.# 3386

P.O.#

12:50 A.M. / P.M.  
SUN

Date 7 / 14 / 24 Truck # 220 Driver Cody Simon

Name Fransen Smith

Year 23 Make Kia Model Rio Color white

License Plate Number [REDACTED] Mileage 79098

VIN# [REDACTED]

Towed From 1535, Rivers Bend

Towed To Firestone Burlington

Authority owner Keys ①

Owner's Name Fransen Smith

Address [REDACTED]

Phone [REDACTED]

Released To \_\_\_\_\_

CASH		CHECK		CREDIT CARD		CHARGE	
10/46	10/50	10/55	10/99	O.A.R.			
					TOW / FLATBED	125 00	
					Mileage	15 00	
				# Day @	Storage		
					Service / Winch		
					2nd Tow		
					Advance Charges		
					Fuel Surcharge		
Pre-existing Damage:						Sub-Total	140 00
						Sales Tax	7 00
						TOTAL	147 00

NOT RESPONSIBLE FOR ANY DAMAGE DONE TO VEHICLES WHILE BEING TOWED UNLESS NEGLIGENCE CAN BE PROVEN. NOT RESPONSIBLE FOR TRAILER HITCHES, FOG LAMPS OR OTHER NON-FACTORY EQUIPMENT.





www.FirestoneCompleteAutoCare.com

Cust Status: Drop Off      Appt: Yes      FINAL INVOICE

WAUWATOSA - 12300 W BURLEIGH ST, WAUWATOSA, WI. 53222-3123 - 414.771.3160

Service Advisor: 3 WILLIAM

Wheel Lock:

Technician: 40 ANIBAL

Customer Details:

Alt. Auth. Name & Phone:

Vehicle Details:

SMITH, FRANCINE

N/A

2022 KIA NIRO LX

1.6L L4 FI FULL HYBRID EV-GAS (FHEV)

VIN #:

LIC #:

MILEAGE: 29,898

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Jok Total
<b>COURTESY CHECK</b>	03				
Battery Test Results Your battery is measuring within the manufacturer's specification for required CCA. Your battery has sufficient power and should reliably start the vehicle. You're recommended to have your battery tested after 90 days.					
COURTESY CHECK	7046930 40TS	1	N/C	N/C	
<b>FIRESTONE TIRE PACKAGE</b>	1,2 03				176.15
008248 FIREHAWK AS V2 BL 225/45R18 XL95W 50,000 Mile Limited Warranty DOT# 1RB4FFHA13623	008248 40TN	1	175.99	175.99	
TIRE-DISC \$20 INSTANT Off FS Firehawk or Destination	7077179 40TN	-1	20.00	-20.00	
NEW TIRE WHEEL BALANCE LABOR	7013632 40TS	1	12.99	12.99	
TPMS VALVE SERVICE KIT LABOR	7008190 40TS	1	3.17	3.17	
SCRAP TIRE RECYCLING FEE	7075078 40TN	1	4.00	4.00	
LOW PROFILE TIRE INSTALLATION	7006472 40TS	1	N/C	N/C	
<b>Donation</b>	03				1.00
BOYS AND GIRLS CLUBS OF AMERICA	7013276 40NN	1	1.00	1.00	

All parts are new unless otherwise specified.

Payment History:

Visa                      0221                      188.90                      614180 Sale  
MID: 222220328380  
Term: 0003    Card Inserted  
AID:A0000000031010                      PIN NOT VERIFIED  
Total Tendered                      188.90

Summary:

Parts	156.99
Labor	20.16
Shop Supplies	1.29
<b>Sub-Total</b>	<b>178.44</b>
Tax (5.90%)	10.46
<b>Total</b>	<b>\$188.90</b>

I acknowledge notice and oral approval of a change in the original estimated price.

Revision History:	Rev Amt
1) 07/14/2024 03:21PM	24.41 SMITH, FRANCINE
2) 07/14/2024 03:41PM	-21.18 SMITH, FRANCINE

Signature or Initials

Information on tire warranty, maintenance, and safety can be located at <https://www.firestonecompleteautocare.com/tires/warranty-options/> or by calling toll free 800-847-3272 to obtain a free printed copy

Information on service warranty, maintenance, and safety can be located at <https://www.firestonecompleteautocare.com/maintain/service-warranty-options/>