

# ABOUT YOUR TAX BILL

City of Wauwatosa - 2023

# WAUWATOSA

## How To Pay:

- Online at [wauwatosa.net/taxes](http://wauwatosa.net/taxes)
- Checks should be made payable to the City of Wauwatosa.
- Escrow checks should be signed by all property owners listed on the check. Escrow check overpayments are refunded to the taxpayer.
- Enclose a payment coupon with a mailed payment or a payment dropped off in the Secure Payment Depository.
- Mailed payments should be sent to City Hall at 7725 W. North Avenue. **Note:** The PO Box from previous years is no longer valid.

If I pay by:	I need to:	My payment date will be:	My receipt for payment is:
Mailing a check to the Treasurer's Office	Mail a check and tax bill payment coupon in the enclosed return envelope.	The USPS postmark date on the envelope.	Obtained by using the web portal to look up my property and saving or printing the Tax Summary.
The Web Portal	Lookup my property on the web portal, add it to the cart, and pay by electronic check, Visa personal debit card or credit card.	The date my payment was submitted on the web portal. Payments are time-stamped.	Obtained by using the web portal to look up my property and saving or printing the Tax Summary. (Receipt available two banking days after the payment is submitted).
Dropping a check into the Secure Payment Depository	Use the enclosed return envelope and drop off a check and tax bill payment coupon in the Secure Payment Depository. (Located on the southwest side of City Hall, marked by blue signs).	The date my payment is dropped into the Secure Payment Depository. The depository is checked daily for payments.	Obtained by using the web portal to look up my property and saving or printing the Tax Summary.
Making an in-person visit.	Visit the Treasurer's Office counter with my tax bill and make my payment. (During office hours).	The date the payment is made at the Treasurer's Office counter.	Given to me by City staff after making my payment.

## Why Use the Web Portal? [wauwatosa.net/taxes](http://wauwatosa.net/taxes)

- Make online payments
- Verify your payment was received by the Treasurer's Office
- Obtain tax receipts
- Obtain e-copy of tax bill

Learn more on Page 2.

## What's New This Year?

- The City of Wauwatosa has a new property tax bill layout, complete with payment coupons that allow the taxpayer to retain the property tax bill for their records.
- 2023 is the last year of business personal property tax for business owners. More details on business personal property on Page 2.



## Connect With Us:

Treasurer's Office  
City of Wauwatosa  
7725 W North Ave  
Wauwatosa, WI 53213

(414) 479-8960  
[treasurer@wauwatosa.net](mailto:treasurer@wauwatosa.net)  
[wauwatosa.net/taxes](http://wauwatosa.net/taxes)

**Office Hours:**  
8 a.m. - 4:30 p.m.  
Monday - Friday

**Office Closed:**  
Dec. 22, 25, 29, and Jan. 1.





## Have You Visited the Property Tax Web Portal?

You can access the portal by visiting: [wauwatosa.net/taxes](http://wauwatosa.net/taxes). Wauwatosa is part of the Milwaukee County Public Portal. Log in as a guest; no user account is required.

- The best way to search for a property is to enter the Parcel # and Tax Year in the appropriate fields. The Parcel # is the ID number for the property. For business personal property, be sure to use the 9 digit Property #.
- If you do not have the Parcel #, use the House # and Street Name along with the Tax Year. **Example:** 7725 W. North Ave. You only need to enter "7725" in the House #, "North" in the Street Name, and "2023" for the Tax Year.
- The web portal is updated in real time. When a payment is posted by our staff, it will be seen in the portal.
- Web payments\* can be made by searching for a property and adding it to the cart. Multiple properties can be paid with one transaction. After completing payment, taxpayers will see the payment on their property in the web portal.

*\*There are processing fees for paying on the web. Electronic check and personal Visa debit are a flat fee per transaction. E-checks are \$1.50 and Visa personal debit is \$3.95. All other payment cards have a fee of 2.55% of the transaction.*

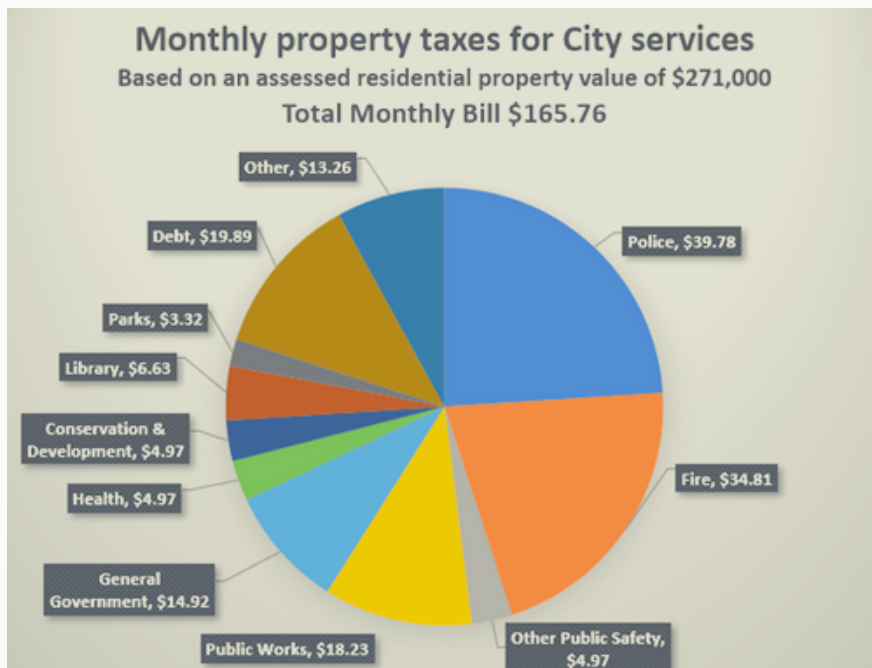
## Business Personal Property Tax

Beginning in 2024, the State of Wisconsin has exempted business personal property. Businesses are still responsible for payment of 2023 taxes by Jan. 31, 2024. Businesses are no longer required to report business personal property or file a PA-003 with the City Assessor's Office.

## Remind Me: Where Do Property Taxes Go?

City of Wauwatosa – 31%  
Wauwatosa School District – 37%  
Milwaukee County – 20%  
MMSD – 7%  
MATC – 5%

*These percentages represent the 2023 tax rate. 2023 property taxes support the 2024 budget.*



## More Information:

### Installments and Interest Free Payments:

You may pay your property taxes in installments, as listed on the bill. These are interest free; no application required. Simply make the indicated payment by each due date.

### Paying on Time:

Due dates, interest, and penalty on the tax bill are strictly mandated by state and local law. Payments must be postmarked, transacted on the City website, or received by the Treasurer's Office on or before the due date. The entire tax bill is considered delinquent if a payment is late or missed. Interest and penalty is 1.5% per month, retroactive to Feb. 1.

### Owner Names:

The owner name on the tax bill is required to match that of the property deed. Contact the Milwaukee County Register of Deeds at (414) 278-4000 for inquiries. We update our records throughout the year with changes from the county.

### Assessed Values and Mailing Address:

Please contact the City Assessor's Office at (414) 479-8969 or [tsassessor@wauwatosa.net](mailto:tsassessor@wauwatosa.net) with inquiries concerning the property's assessed value or to make a change to the mailing address.

**In-person credit and debit card payments** are available and subject to the same convenience fees as web payments.

### 3rd Party Bill Pay Services:

The bill coupon is required along with payment; we encourage paying as described on the previous page. The taxpayer only gets credit for electronically-scheduled bill payments as of the day the paper check arrives at our office.

### Paper Receipts:

If you are unable to access the web portal, contact the Treasurer's Office after Jan. 5; we can mail you a paper tax receipt.

