

2023 Annual Report

May 21, 2024

Presented to the Common Council
Chief James MacGillis





MISSION

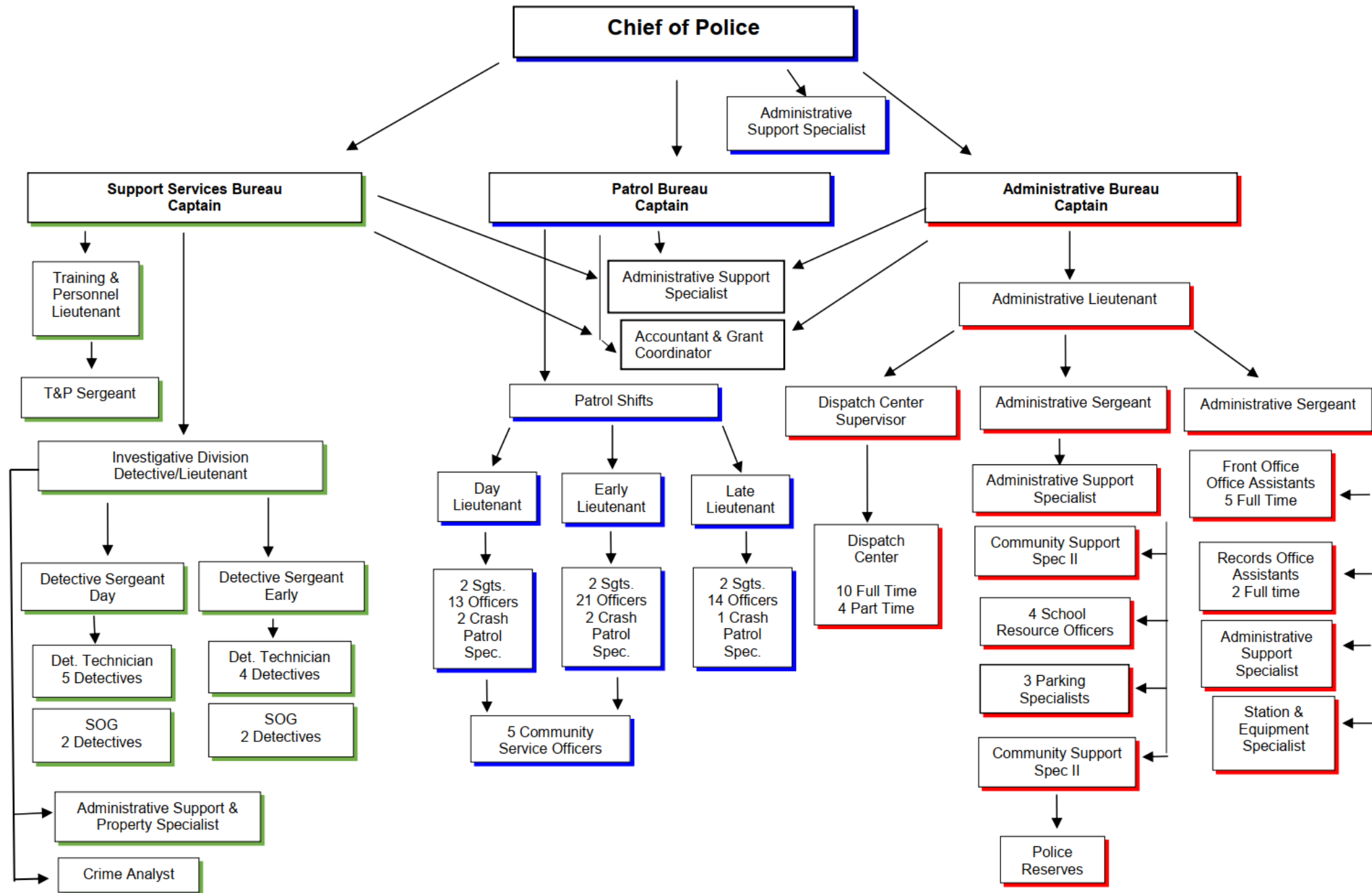
Dedicated service and protection for all.

VISION

To foster a safe and secure community through collaboration, trust and exceptional police service.

VALUES

Courage, Integrity, Respect, Compassion



Center for Public Safety Management | 2021 STUDY

2021 CPSM Study Integration

The study concentrated on the Department's recruitment strategies, alternative responses and efficiencies in delivering services, policy reviews, training, promotional processes, and strategic planning. CPSM provided its final analysis report to the City on June 30th, 2021, containing 39 recommendations for the Department and City to consider.



Integration ROI

87% completion and integration



Time Invested

Intended to be applied over a 5-year period and has been completed in 2.5 years



Staff

Thank you to Police Department staff for their tireless dedication to this project

Employee Relations Project



Retention

Of tenured employees.



Relationships

Between Police & City Staff.



Technology

To increase policing efficiency.



Recruitment

Of the quality police officer.



Crime Reduction

Data driven hot spot deployments.



CPSM

Completed with 87% integration return.



Workplace Flexibility

Enhanced policy support.



Strategic Initiatives

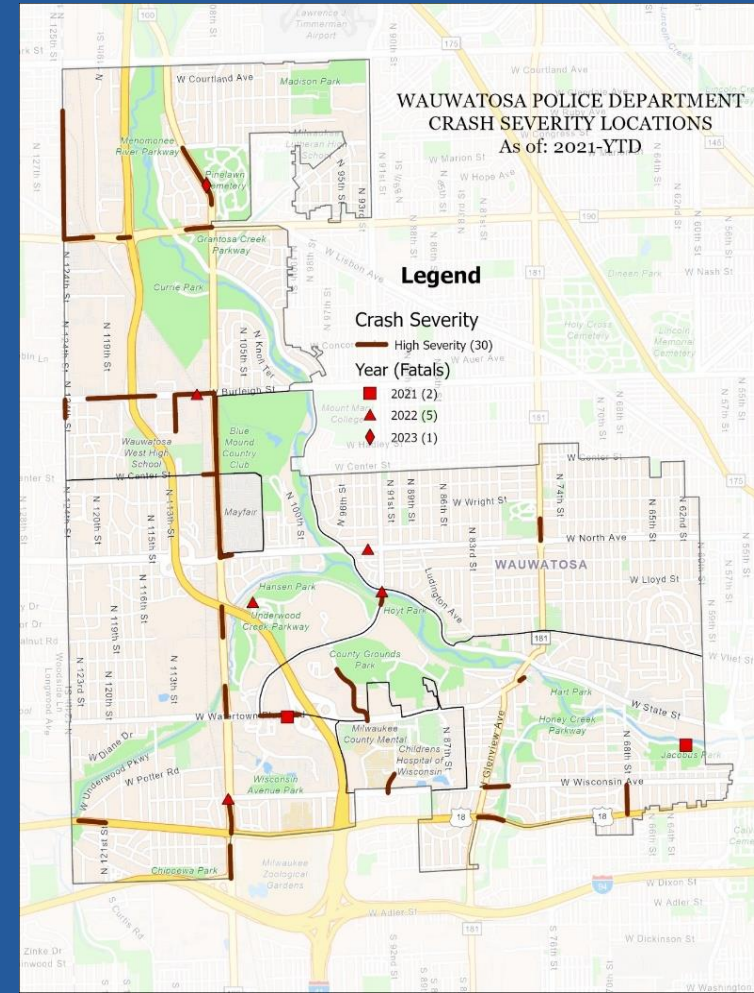
Focus for organizational improvement.

Traffic Crash Harm Reduction | Enforcement Focus

The Patrol Bureau introduced a harm reduction strategy to traffic safety.

By analyzing our traffic crash data through a weighted system of severity and recency, we were able to determine our most dangerous intersections.

Our patrol officer's traffic enforcement is now directed toward the areas around these streets and intersections to look for behaviors of unsafe driving.



Incident-based Reporting | 4-year summary

NIBRS collects data on each single incident and arrest within 22 offense categories made up of 46 specific crimes called Group A offenses.

Group A offenses include crimes such as, assault, burglary, narcotics, homicide, motor vehicle theft, robbery, etc.

In addition to the Group A offenses, there are 10 Group B offense categories for which only arrest data is reported.

Group B offenses include things such as disorderly conduct, operating while intoxicated, trespassing, etc.

NOTE: Traffic Crash data decrease.

	2020	2021	2022	2023
Calls for Service	23,118	27,114	30,065	34,944
Offenses	2,390	2,948	2,978	2,980
Group A	1,840	2,292	2,221	2,101
Group B	550	656	757	879
Arrests	1,223	1,123	1,403	1,678
Group A	685	566	744	904
Group B	538	557	659	774
Crashes	1,002	1,316	1,081	887
Fatal	2	2	5	1
Hit & Run	146	213	201	105
Personal Injury	147	207	142	176
Property Damage Only	707	894	733	605
Citations				
Traffic	2,811	2,190	2,991	4,700
Parking	7,596	8,061	7,096	9,682

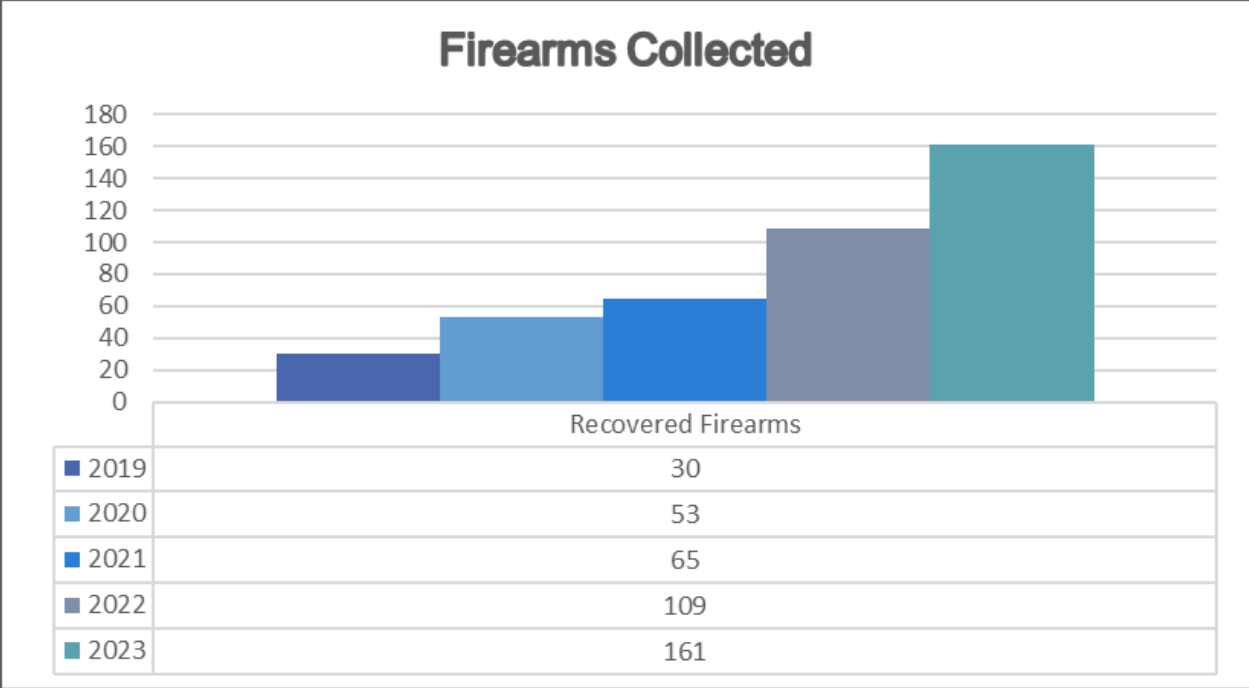
Property Intake | Firearm Recovery

In 2023, Officers seized the highest number of firearms in recent history.

Proactive efforts in removing these weapons from circulation. Police officers seize firearms from individuals who are not legally permitted to possess them as part of efforts to safeguard the community from gun violence.

Individuals who wish to dispose of firearms can voluntarily surrender them to the police, ensuring these weapons are securely managed and not used unlawfully.

These measures collectively contribute to enhancing public safety and mitigating the impact of gun-related incidents within the community.

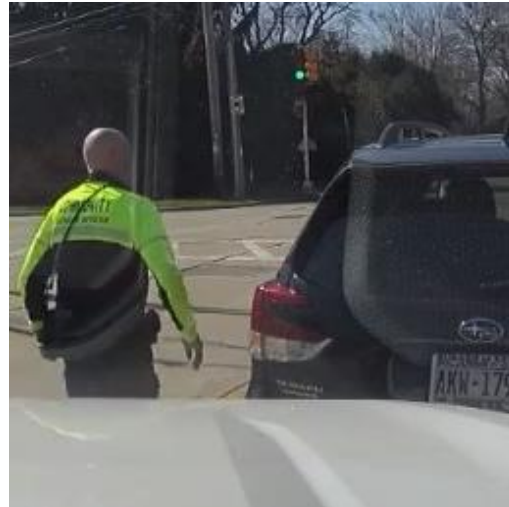


Community Service Officers

1,658 Calls Taken



4.7% of 2023 CFS



3 became Officers



Supporting Sworn Officers

The Community Service Officers (CSO) are uniformed, part-time, non-sworn officers. Their purpose is to provide police services to the community that don't require a response from a sworn officer. Their mission: "To work in partnership with patrol officers and our citizens to maintain a safe, peaceful community by providing professional police services dedicated to the highest standards of ethics and integrity."



Police Reserve Officer Program

Formed in 1942, the Wauwatosa Police Reserve unit has the distinction of being one of the oldest in the country. There were 23 active members in 2023. There were over 1,700 volunteer hours contributed to the Police Department mission, including over 1,100 hours of support for special events.

Social Work & Facility Dog



Partnership Health Fire & Police

185 referrals for service, (57) were for direct mental health support.

(45) aging-related concerns
(27) basic needs resources, and
(25) homelessness.

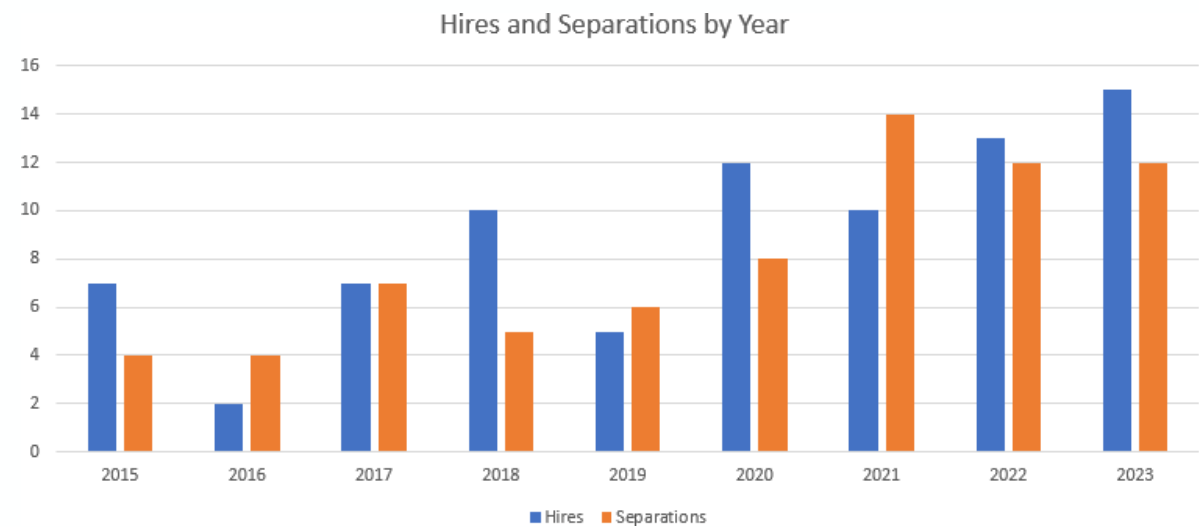


80 of the 185 referrals from the Police Department.



123 were able to be successfully connected with a service to address their needs.

Hiring & Training Challenges |



Job Market Conditions

Candidate pools are shallow. The industry is intensely competitive. The department continues to operate at a 10-15% vacancy rate as we try to build for MRMC.



Set a new mark for most police officers hired in a single calendar year.



Eight resignations, mostly due to failure to meet standard.

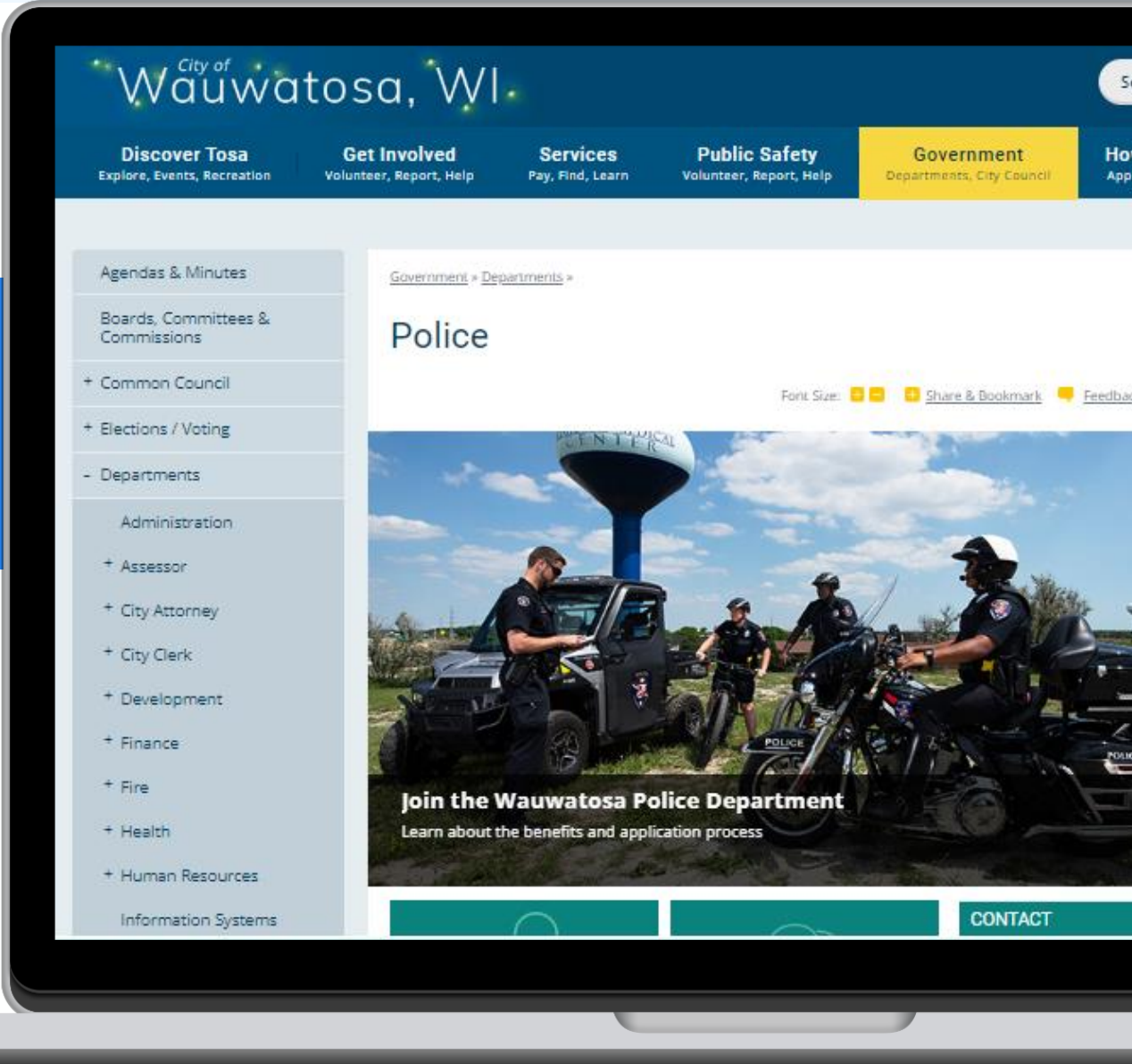
Public Information Office



Providing Accurate and Timely Information

The Police Department utilizes an emergency alert system to provide real-time communication about emergencies or other situations that may impact the community.

[Wauwatosa.net/alert](https://www.wauwatosa.net/alert)





Thank you for your support!