## **CITY OF WAUWATOSA**

7725 W. North Avenue Wauwatosa, WI 53213

## **NOTICE OF CLAIM**

Name:	Penne Steinhorst	Incident/Accident Information
Address:		: 126 uary 5th 2025
Phone:		: 12:30 pm ' : 6901 W North Ave
Email:		Wauwatosa, WI 53213

## **CIRCUMSTANCES OF CLAIM**

In the space below briefly describe the circumstances of your claim. (Attach additional sheets, if necessary.) For auto damages, attach a copy of police report, if any, and a diagram of the accident scene indicating north, south, east or west corners if the accident occurred at an intersection. For bodily injury, indicate nature of injury, whether or not medical attention was given and the name of the treatment provider. Identify any witnesses to the incident/accident.

Attached:
1. Notice of injury claim notice explanation 2. Sequence of injury explanation. 3. Picture of sequence of injury 4. Picture of overall view of where injury occurred. 5. Picture of metal tree grate + sidewalk unlevel ground.
6. Close up of unterel surface.
7. Copy of medical bills
Signed: P. S. Date: 4/29/25

CLAIM

## Penne Steinhorst



April 25th, 2025

City Of Wauwatosa 7725 West Noth Ave Wauwatosa, Wi 53213

Subject: Notice of Injury Claim

Dear City of Wauwatosa,

I am writing to formally inform you of an injury resulting from an incident that occurred on February 5<sup>th</sup>, 2025, at approximately 12:30 pm in front of Cranky Al's, located at 6901 W North Ave, Wauwatosa, WI. Attached is the claim form I requested from Steve Braatz, City Clerk, on Feb 21<sup>st</sup> and pictures of area where incident happened. There was a witness, but she is unable to be reached due to medical reasons.

On that day as a visitor of Wauwatosa, I tripped on the brass tree grate that was not level with the adjacent sidewalk. As a direct result of this hazardous condition, I sustained a scraped knee, scraped finger and a fractured wrist which required immediate medical attention and has caused significant pain and suffering. It also has resulted in several hours and several trips to 2 different medical facilities, one in Milwaukee and the rest in Rochester, MN. This injury marks the first broken bone of my 62 years of life, making this experience particularly distressing.

I have incurred medical expenses related to this injury and I seek compensation for these medical bills, as well as for the pain and suffering I have experienced due to this incident. While I am seeking legal counsel, I am hopeful for a resolution that is fair and in an amicable manner.

Additionally, I urge the City of Wauwatosa to address this safety concern. A simple solution, such as using a PolyLevel or mudjacking technique to level the surface of the sidewalk with the metal tree grate or paint the sidewalk in yellow where the sidewalk is unlevel next to grate. This would significantly, reduce the risk of similar injuries in the future.

Please consider this notice as a formal claim, and I am requesting a prompt response to this matter. I am hopeful for a resolution that is satisfactory to both parties.

Thank you for your attention to this serious matter.

Sincerely,

Penne Steinhorst.

February 5<sup>th</sup> around 12:30pm, I parked on the street 2 car lengths away from the entrance door at 6901 W Noth Ave Wauwatosa, as I was going to enter Cranky Al's to get donuts. I exited my vehicle and stepped onto the sidewalk. I walked towards the front entrance of Cranky Al's and soon found myself on the ground with ripped jeans, my purse flew out of my arms. I was shocked and embarrassed as I was laying on the ground. As I got up, I noticed that my wrist was hurting but did not realize it was broken at that time. It did hurt, so I elevated my hand above my chest and used my other hand for support. When I grabbed my purse from the sidewalk, an employee from Cranky Al's came outside and asked if I was ok because she saw me fall from inside of Crank AL's. I was still in shock of what happened. I said I don't know. She offered to let me come into the restaurant and sit down. I entered the restaurant and stood in the middle of the room, and she asked if I wanted to sit down, and told her I think I should go and put some ice on it on my wrist. So, I drove to the place I was staying and was able to put an icepack on it. I've never broken a bone before, and my wrist was beginning to hurt more. Then I thought I think I need to go to the ER, which I was dreading meaning it will be a 6-hour ordeal. I drove to Froedtert Hospital to the ER. I was admitted and they took x-rays of my arm. The x-ray determined that my wrist was broken. After waiting a while, they put a temporary splint cast from my elbow to my hand. The DR instructed me that 2 days later I would need a short cast. I went to the place where I was staying and called Froedtert Medical to get an appointment to get the short cast. I left a message because no one answered. I also made an appointment with my medical facility in Minnesota just in case Froedtert did not respond back. Feb 6<sup>th</sup>, I got no reply back from Froedtert about the scheduling of my short cast, so I decided to cut my trip short and head back to Minnesota. Friday Feb 7th, I drove back to Minnesota and made it to my appointment at Mayo Clinic on time. They took x-rays and put a short cast on. I had to return on February 20th for another x-ray to see if my wrist was healing. It was healing so they put another cast on my wrist. I returned March 10<sup>th</sup> for another x-ray and Dr visit. My last Dr visit on April 20th for x-rays and exam. I was not able to get a statement from the employee at Cranky Al's, she had left on



medical reasons. But I am sure if I pursued her, I could get a statement if needed.

- 1. Parked my vehicle 2 car lengths away from the front entrance of Cranky Al's.
- 2. Exited my vehicle and walked onto the sidewalk towards Cranky Al's entrance
- 3. My left foot caught the lip of the metal tree grate next to the sidewalk.
- 4. Where I fell
- 5. I was escorted by an employee of Cranky Al's to come inside to sit down.



I of 1







