



Wauwatosa Police Department: 2024 Annual Report

Presentation to the Wauwatosa Common Council

Tuesday, May 20, 2025

Policing in Wauwatosa

- Community of 49,000+ residents (14th largest city in Wisconsin by population).
- The rich retail, commercial, medical, and educational services cause the population to double during the day, making Wauwatosa the **fourth largest city in the state by daytime population.**
- Our police department remains adaptable and diverse to meet the unique public safety needs of the community.



Strategic Plan Re-Alignment

New Focus on Six Key Areas of Organizational Improvement:

- Community Service
- Organizational Efficiencies
- Technology Enhancements
- Employee Engagement
- Fiscal Resiliency
- Facilities Upgrades

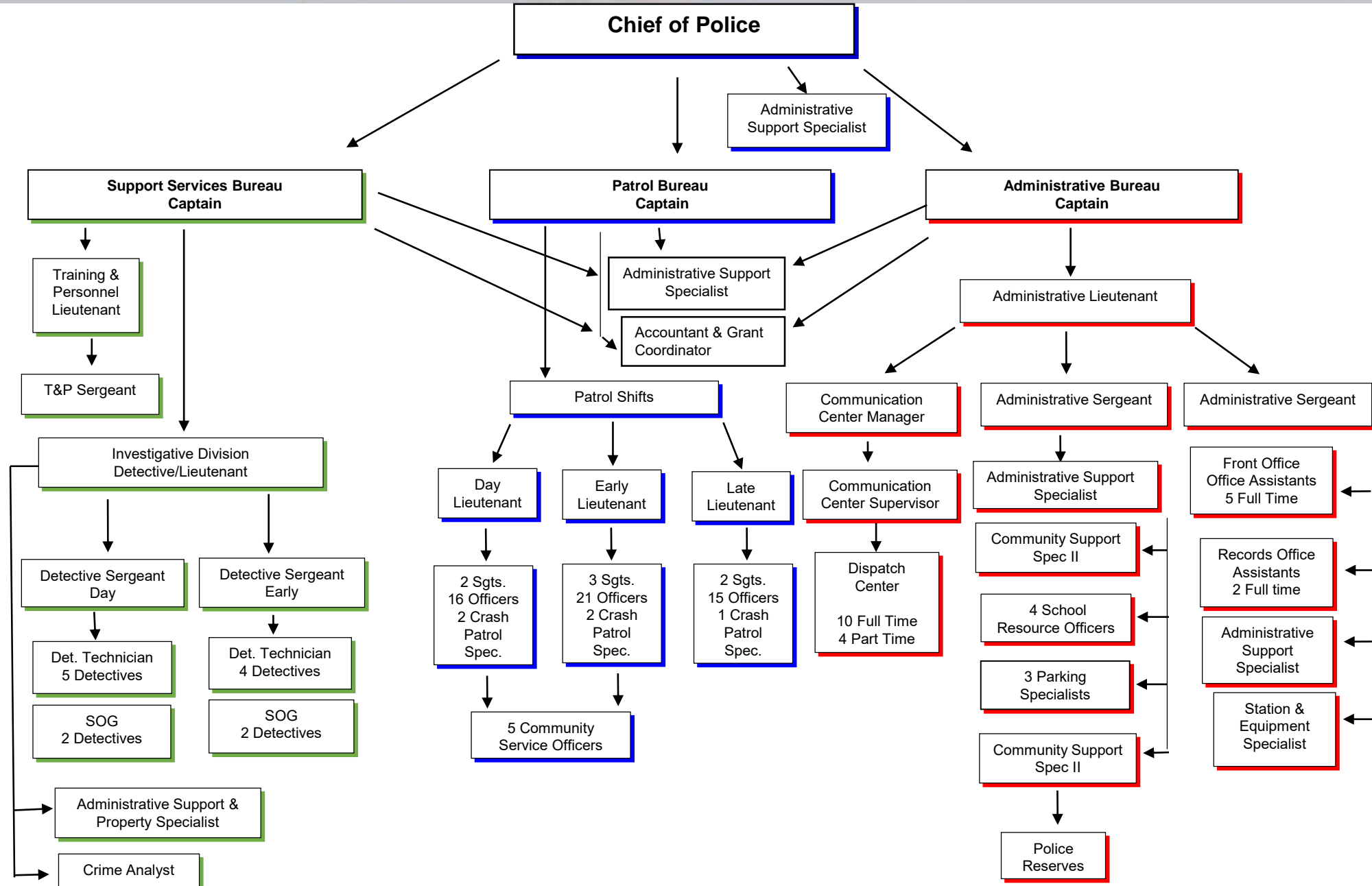


Organizational Structure – No Changes

- Three Bureaus:
 - Patrol
 - Administrative
 - Support Services
- Every bureau has divisions, each with unique responsibilities to work toward the mission, vision, and values of the police department.



Organizational Structure – No Changes



Sworn Personnel: Staffing

- At year-end 2024, the Police Department's authorized sworn strength was **104 personnel**.
 - Chief, Captains, Lieutenants, Sergeants, Detective Technicians, Detectives, Patrol Specialists, and Police Officers.
- At year-end 2024, the Police Department's actual sworn strength was **97 personnel**.
- When accounting for officers in the training academy, field training, as well as those with military leave, injuries, and illnesses, the Police Department's actual deployable strength at year-end 2024 was **90 personnel**.

Sworn Personnel: Hires & Separations

- Ten new police officers were hired in 2024. One separated before year-end.
- Nine total sworn personnel separated in 2024. Five were resignations, and four were retirements.



Crime Data Snapshots

Nat'l Incident Based Reporting System (NIBRS)

4-Year Summary

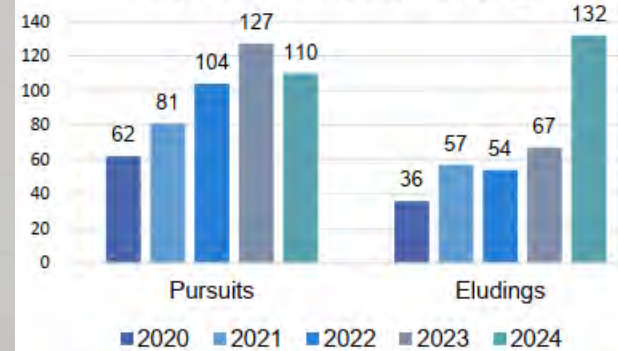
	2021	2022	2023	2024
Calls for Service	27,114	30,065	34,944	39,476
Offenses	2,948	2,978	3,053	3,066
Group A	2,292	2,221	2,174	2,094
Group B	656	757	879	972
Arrests	1,123	1,403	1,677	1,725
Group A	566	744	908	877
Group B	557	659	769	848
Crashes	1,316	1,081	887	832
Fatal	2	5	1	1
Hit & Run	213	201	105	93
Personal Injury	207	142	176	182
Property Damage Only	894	733	605	556
Citations				
Traffic	2,190	2,991	4,700	4,534
Parking	8,061	7,096	9,682	12,383

Group A = Assault, burglary, narcotics, robbery, etc.

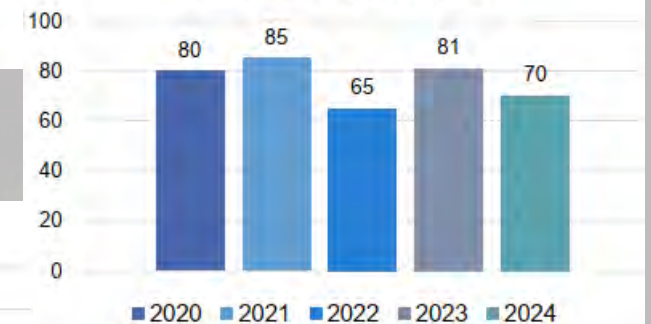
Group B = Disorderly conduct, OWI, trespassing, etc.

Pursuits/Eludings, Burglaries, & Thefts

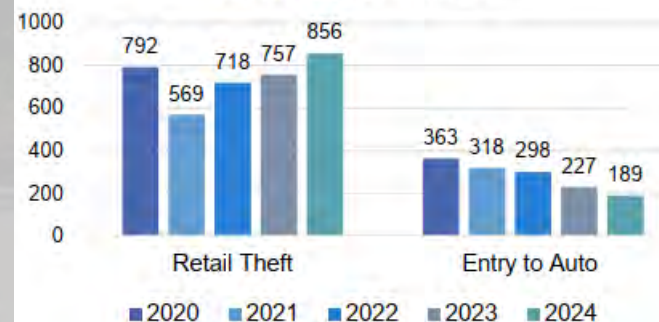
2020 - 2024 Pursuits / Eludings



2020 - 2024 Burglaries



2020 - 2024 Thefts



Patrol Bureau

- Provides 24/7 front-line response to the community's public safety needs.
- Consistent support from the City Administration & City Council has allowed for continuous evolvement and technology.
 - License plate readers
 - Facial recognition
 - Social workers
 - Online form submissions
 - Community Service Officers
- Hot-spot policing initiatives proven effective: Additional grant-funded research coming in 2025.

Administrative Bureau

- Communications Division provides 24/7 service for reports of public safety matters.
- Office personnel provide support for records management, crime reporting, records requests, and customer service.
- Community Support personnel provide our School Resource Officers and Community Support Officers.
- Leadership oversees the department's budget, facility-related matters, and the department's fleet of 60+ vehicles.

Support Services Bureau

- Investigative Division
 - Conducts criminal investigations.
 - In addition to General Crimes, specialization in:
 - Internet Crimes Against Children (ICAC)
 - Financial Crimes
- Training & Personnel Division
 - Facilitates hiring of sworn employees.
 - Coordinates both internal and external training for all department personnel.
- Milwaukee Regional Medical Center (MRMC) Policing
 - Serves as the primary point of oversight for the enhanced police services contracts with MRMC partners.

New in 2024 – Armored Rescue Vehicle

- Delivered in May of 2024
- Available for use in high-risk situations to enhance both officer and community safety.
 - Provides protection for personnel while they work to stabilize dangerous incidents.



New in 2024 – Crisis and Assessment Response Team (CART)

- Two-Person Team: Police Officer + Licensed Professional Counselor
- Approved in Fall of 2024; Selection process conducted.
 - Officer Jeremy Saffold
 - Patrice Moore, LPC
- Specialized training to respond to incidents involving individuals experiencing mental health crises.
- Deployed in January of 2025.



Looking Ahead...

- City-supported funding purchased an organizational study with Certus Public Safety Solutions in early 2025.
 - The results of this study will guide organizational changes for the future.
- A department-driven project management process will prioritize initiatives based on the six key areas of the strategic plan. A few future initiatives include (current on 2025):
 - Drone program
 - “Hot Spot Policing” study
 - Personnel management software improvements
 - Additional technology enhancements
- Retaining our personnel while recruiting for vacancies will continue to be a top priority.



Thank You

