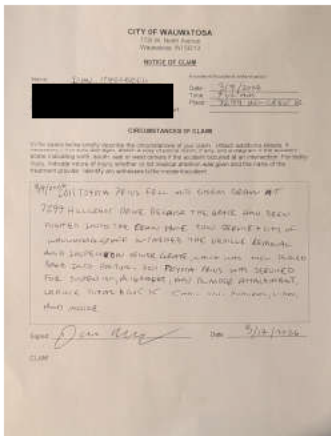


**From:** Dan Herzberg [REDACTED]  
**Sent:** Tuesday, March 17, 2026 10:03 PM  
**To:** tclerks; Jennifer Tate  
**Subject:** [External] Circumstance of Claim – [Dan Herzberg] – 7299 Hillcrest Drive – March 9, 2026

Part 1 of 2 Due to file size of video and pictures



To Whom It May Concern,

I am formally submitting a claim regarding an incident involving my 2011 Toyota Prius that occurred on **March 9, 2026**.

**Incident Details:**

- **Location:** South side of the street near 7299 Hillcrest Drive, Wauwatosa, WI. (Pictures attached)
- **Time of Incident:** 9:02 a.m.
- **Circumstances:** My son parked the vehicle on the side of the street for school, and it immediately fell into the storm drain hole (no storm drain cover). He contacted me at work, and I instructed him to leave the car and proceed to school.

**Timeline of Events:**

- **9:02 a.m.:** My son called me to report the incident. He took initial photos (attached) before heading to school.
- **3:30 p.m.:** I arrived at the scene to visually inspect the car and subsequently contacted both a tow service and the City of Wauwatosa.
- **3:40 p.m.:** City of Wauwatosa staff arrived on-site and remained with me to monitor the hazard until the vehicle could be moved.
- **7:00 p.m.:** The tow service arrived and lifted the Prius out of the hole.
- **Discovery & Resolution:** Once the car was lifted, it was discovered that the sewer grate had been physically pushed down into the hole (video attached). City of Wauwatosa staff then lifted the cover out. Upon inspection, the grate was found to be in perfectly good shape and was placed back into its proper position.

**Documentation Attached:**

- **Initial Photos:** Images taken by my son at 9:02 a.m. showing the car in the hole.

- **Video & Recovery Photos:** Footage of the tow truck lifting the car and photos showing the displaced grate found inside the drain. Video will be sent in a separate email.
- **Repair Invoice:** The total bill is **\$605.85**. Repairs included:
  - Replacement/service of right and left suspension lower ball joints
  - Inner and outer tie rod adjustment
  - Full wheel alignment
  - Plastic shop supplies for bumper re-attachment

Please review the attached documentation and process this claim. If you have any questions, you can reach me at the contact information below.

[REDACTED]

[REDACTED]

Sincerely,

Dan Herzberg

---

**From:** Dan Herzberg <dmherzberg@gmail.com>  
**Sent:** Tuesday, March 17, 2026 10:05 PM  
**To:** tclerks; Jennifer Tate  
**Subject:** [External] Circumstance of Claim – [Dan Herzberg] – 7299 Hillcrest Drive – March 9, 2026

Part 2 of 3 Due to file size of video and pictures



---

**From:** Dan Herzberg <dmherzberg@gmail.com>  
**Sent:** Tuesday, March 17, 2026 10:11 PM  
**To:** tclerks; Jennifer Tate  
**Subject:** [External] Circumstance of Claim – [Dan Herzberg] – 7299 Hillcrest Drive – March 9, 2026

Part 3 of 3 Due to file size of the video and pictures

Link to the video

<https://photos.app.goo.gl/QPZmG5ZuGTWX9QLEA>