

City of Wauwatosa

**Resolution authorizing the City to receive wireless 9-1-1 calls directly
as a Public Safety Answering Point (PSAP)**

WHEREAS, the City of Wauwatosa operates an emergency services communications center that serves as the Public Safety Answering Point (PSAP) for police, fire, and emergency medical services within the City of Wauwatosa; and

WHEREAS, the ability to accurately identify the location of individuals placing 9-1-1 calls using wireless devices is essential to ensure prompt, effective, and safe emergency response; and

WHEREAS, advances in wireless communications technology allow properly equipped and authorized PSAPs to receive wireless Phase II/enhanced 9-1-1 calls and associated caller location information in accordance with the applicable state and federal law; and

WHEREAS, the City of Wauwatosa emergency communications center has the equipment, training, staffing and operational capability necessary to receive, process, and dispatch wireless 9-1-1 calls and Phase II/enhanced location data; and

WHEREAS, authorizing the City of Wauwatosa to receive wireless 9-1-1 calls directly will reduce call transfers, improve response times, enhance location accuracy, and promote the public health, safety, and welfare of the community; and

WHEREAS, the receipt and processing of wireless 9-1-1 calls is a core public safety function that is separate from subsequent dispatching and response activities; and

WHEREAS, this authorization supports regional coordination and aligns with Next Generation 9-1-1 (NG911) planning and implementation efforts;

NOW, THEREFORE, BE IT RESOLVED by the Common Council of the City of Wauwatosa, Wisconsin, that the City of Wauwatosa emergency communications center is hereby authorized to receive wireless 9-1-1 calls originating within the City of Wauwatosa, subject to approval by the appropriate county and state authorities.

BE IT FURTHER RESOLVED that the appropriate City officials are authorized to execute any required notifications, agreements, or coordination documents with the Milwaukee County Office of Emergency Management, wireless service providers, and other partner agencies necessary to implement this system.

BE IT FURTHER RESOLVED that the effective date of this authorization shall be established upon confirmation that all required approvals have been obtained and the implementation can occur without disruption of 9-1-1 services.